

COGNOS TRAINING



**GET STARTED.
GET ASSISTANCE.
GO FURTHER.**

THE VALUE OF COGNOS TRAINING

Cognos Training provides you and your user community with the knowledge and skills needed to get the most from your Cognos software. Our goal is to accelerate the transfer of knowledge from our teams to yours to ensure rapid user adoption, self-sufficiency, and reduced internal support costs.

Training is available for your technical project team and end users at every skill level and includes advanced topics, new version updates, tips and techniques.

Cognos Training offers a wide range of options and packages:

- Role-based Training
- Classroom Training
- On-site Training
- E-Learning (Computer-based Training)
- Enterprise Training
- Custom Training Solutions

OUR INSTRUCTORS

The Cognos Training instructors are a superior team of seasoned and dedicated individuals who are certified on both our products and in the field of technical instruction. They are required to take intensive training cycles both internally and externally. This level of recognized training excellence is coupled with real-world deployments.

ROLE-BASED TRAINING

Role-based training is a cost-effective way to begin using Cognos software. Get up and running quickly by learning the skills specific to your day-to-day use of Cognos software. We offer training packages based on any user role, whether you are part of the initial project team, a Cognos administrator, or end user.

CLASSROOM TRAINING

Classroom training gives you the benefits of learning in a dynamic, interactive environment. Explore product features in depth with the help of certified Cognos instructors. Cognos has classrooms in more than 70 locations worldwide.

ON-SITE TRAINING

On-site training is an ideal approach for training groups of eight to 10 users at a time. Let certified Cognos instructors come to you and provide a highly focused session available for all user roles and levels. On-site training is available as seminar or classroom style sessions.

E-LEARNING (COMPUTER-BASED TRAINING)

E-Learning is a cost-effective way to train a large group of dispersed or remote users. Give them the ability to learn at their own pace and according to their own schedules with flexible computer-based courses on a variety of topics. Our E-Learning can be run from the CD, on the workstation, LAN, Web Server, and a Learning Management System that registers users and tracks their progress through the courses. Users can also rely on CBTs as resources, thereby reducing calls to your support desk.

CUSTOM TRAINING SOLUTIONS

We know that no two organizations have the same training needs. This is why we also offer custom training solutions. Our teams can work with you to evaluate your needs, create a training schedule, and identify the right mix of training techniques and resources for your situation. We can create custom training packages that directly leverage your data, environment, and business processes. Training materials can also be presented under your corporate brand.



THE NEXT LEVEL OF PERFORMANCE™

Introduction to Cognos Connection - Microsoft Internet Explorer

COGNOS
THE NEXT LEVEL OF PERFORMANCE™

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Introduction to Cognos Connection

What is ReportNet?

ReportNet is the Web-based business intelligence reporting solution from Cognos. All interfaces interact with and store information in the Content Store on the Content Management ReportNet server.

| | |
|-------------------|---|
| Framework Manager | Use to create and publish metadata models on which reports are based. |
| Cognos Connection | Use to access all application-specific data available in ReportNet. |
| Query Studio | Use to create ad hoc reports. |
| Report Studio | Use to create managed reports. |

Additional Information

Cognos e-Learning

ENTERPRISE TRAINING

Cognos offers an Enterprise Training License (ETL) for organizations that need to provide training to hundreds or thousands of users on an ongoing basis. Enjoy unlimited access to the most current Cognos training materials and the ability to customize them with your data and IT environment. Enterprise Training Licenses are available as course materials or computer-based modules.

“Customized computer-based training from Cognos has proven to be a good means of enabling users to be more self-reliant and has been very cost effective.”

— Peter Barber, BC Assessment

“Maximizing user adoption through managed training efforts was key to deriving benefits from a business intelligence solution. Adding additional training over time enabled the city to continue to benefit from the solution as users’ comfort level grew.”

— City of Albuquerque

CONTACT US

To learn more about Cognos Training Services, contact your Regional Education Manager or visit our Web site at <http://support.cognos.com/training>.

ABOUT COGNOS

Cognos delivers software and services that helps companies drive, monitor, and understand corporate performance. Cognos delivers the next level of competitive advantage – corporate performance management (CPM) – achieved through the strategic application of BI on an enterprise scale. Our integrated CPM solution helps customers drive performance through planning; monitor performance through scorecarding; and understand performance through business intelligence. Cognos serves more than 23,000 customers in over 135 countries.



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